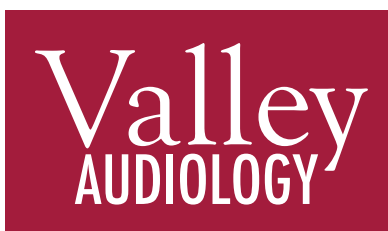


No-Show and Cancellation Policy

Thank you for trusting Valley Audiology with your hearing care. We schedule our days to give each patient the highest-quality care. When patients don't show up for their appointment or cancel/reschedule at the last minute, we can't fill that time with another patient who is waiting.

If you don't show for an appointment or cancel/reschedule with less than 48 hours' notice, you will be charged a \$75 fee.

We understand life happens. If you are sick or have an emergency, your situation will be considered on a case-by-case basis. Thank you for your understanding.



To contact our offices, please call or text:

Concord: (925) 676-8101

Walnut Creek: (925) 932-6500